

Sheridan, WY 82801 Toll Free +1 (888) 465-8038

Aircraft Breakdown Assistance

Welcome to Savvy Aircraft Breakdown Assistance ("the Program").

We know how daunting it can be to have a mechanical issue with your aircraft while on a cross-country flight, away from your home base, your toolbox, and your trusted A&P. It's always uncomfortable having to rely on unfamiliar shops or mechanics, and it's often tempting to defer fixing the problem until you get home. But deciding whether it's safe or legal to do that can be tricky, especially with today's complex aircraft and avionics.

The Program is designed to give you peace of mind, so you can focus on enjoying your journey without worrying about the equipment. It provides you access to a team of the most experienced GA maintenance experts in the country standing by to assist you in troubleshooting problems, identifying a prudent course of action, and arranging for local maintenance resources (if needed) to address any problems you might encounter.

Your enrollment in the Program provides you with a toll-free telephone hotline that connects you to Savvy aircraft maintenance experts 24 hours a day, 7 days a week, for trustworthy and knowledgeable troubleshooting advice. It's like having your own personal A&P along when you need him most: in an unfamiliar place and an inconvenient time. You will enjoy Savvy's gold-standard maintenance management services during your time away from home, until you're back in the air and able to continue your trip safely. Savvy will even follow up to make sure you arrived safely at your destination.

Savvy keeps an extensive database of hundreds and hundreds of maintenance facilities throughout the United States and maintains personal relationships with many of these facilities gained through its years as the world's largest firm providing professional maintenance management services for owner-flown GA aircraft. As a member of the Program, you can be sure of getting a prompt, competent response to your maintenance needs wherever in the country you happen to be when you need them.

Please familiarize yourself with the details of the Program described in the Service Agreement included in this packet. The Program covers the specific aircraft you have enrolled in the Program for assistance with breakdown events and unscheduled breakdown-related maintenance needed while your aircraft is away from its home base. The Program extends for one year from the date you enroll. Savvy will email you 60 days prior to expiration, and will automatically renew your enrollment in the Program unless you tell us not to.

Your wallet-size membership card, attached below, includes the toll-free hotline number and other important information. We suggest you keep it with you whenever you fly. If you do need Savvy's assistance, we ask that you call the hotline first and not authorize any repairs until Savvy has had a chance to help you. Seeking local help without Savvy's input will make it more difficult for Savvy to work with you, so please call Savvy first if you intend to use your service under the Program.



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We wish you safe and happy flying travels...but if you find yourself in a jam, Savvy is always here to help you 24/7!